



DECLARATION AND POWER OF ATTORNEY

As a below named inventor, I hereby declare:

That my residence, post office address and citizenship are as stated below next to my name.

That I verily believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural inventors are named below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

PROVIDING CUSTOMER DATA TO AN AUTOMATIC CALL DISTRIBUTION SYSTEM AGENT

the specification of which is attached hereto.

That I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

That I acknowledge the duty to disclose information to be material to patentability of this application in accordance with Title 37, Code of Federal Regulations, §1.56(a).

That I hereby claim foreign priority benefits under Title 35, United States Code, §119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate on this invention having a filing date before that of the application on which priority is claimed

Prior Foreign Application(s)	None	
I hereby claim the bene	fit under 35 U.S.C. §119(e) o	f any United States provisional application(s) listed below.
(Application Number)	(Filing Date)	_
(Application Number)	(Filing Date)	_
listed below and, insofar as the s States application in the manner the duty to disclose material info	ubject matter of each of the cl r provided by the first paragra ormation as defined in Title 3	ted States Code, §120 of any United States application(s) laims of this application is not disclosed in the prior United aph of Title 35, United States Code, §112, I acknowledge 37, Code of Federal Regulations, §1.56(a) which occurred and or PCT international filing date of this application:
United States Application(s)		
(Application Serial No.)	(Filing Date)	(Status)-(Patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status)-(Patented, pending, abandoned)

That all statements prode herein of my own knowledge are true and that all statements made on information and belief are believed to be and further that these statements were made very knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, ender Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

I hereby appoint the following attorneys, with full power of substitution and revocation, to prosecute this application and to transact all business in the United States Patent and Trademark Office connected therewith and request that all correspondence and telephone calls in respect to this application be directed to WELSH & KATZ, LTD., 120 South Riverside Plaza, 22nd Floor, Chicago, Illinois 60606, Telephone No. (312) 655-1500.

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